



July 2009

# Community Matters

to Cascade Natural Gas Corporation



In the Community to Serve®

## Bend Couple Wins Home Energy Makeover Contest

When the phone rang on June 15, 2009, Cascade customer Tracey Valley of Bend, Oregon couldn't have been happier to answer. She was about to learn that she and her husband Alex are the lucky Cascade Natural Gas customers to win Energy Trust of Oregon's Home Energy Makeover Contest.

This summer, the couple's drafty 1930 bungalow will be transformed into a lean, mean, energy-saving machine with improvements valued at up to \$25,000. Their makeover will include upgrades such as a high-efficiency gas furnace, gas water heater, insulation, air and duct sealing, and energy-efficient windows, all provided by the contest sponsors.

"We read about the contest in an insert in our utility bill and thought it was the perfect opportunity," says Tracey. "We've known our house needs work, but we really noticed it when my husband retired. He's home more now, so we've become aware of how freezing cold our house is in the winter and how hot it is in the summer."

While the Valley's 1,700-square-foot home looks like it's in shipshape, it actually wastes a lot of energy and money. The makeover will dramatically reduce the home's space heating and water heating costs by as much as 50 percent. And, a new gas water heater will make the home much safer. A Home Performance with ENERGY STAR® assessment completed at the Valley's home revealed combustion safety problems that the Valleys were unaware of with their old gas water heater.

Tracey and Alex, who have lived in Bend since 1976 and 1958 respectively, raised their children in the bungalow, which they bought 22 years ago. "We're looking forward to our heating bills being less and having our home feel more comfortable," says Tracey. "We're really excited. It's a great old house and now it will be in good shape inside and out."



Tracey and Alex Valley outside their home in Bend, Oregon.

## Energy Trust of Oregon offers Cash-Back Incentives

*Did you know that Energy Trust of Oregon offers cash-back incentives to Cascade's Oregon customers for many energy-efficient appliance upgrades and home improvements? For information about projects that may qualify for one or more of these rebates, visit [www.cngc.com/conservation](http://www.cngc.com/conservation), or call 1-866-368-7878.*



## Cascade Employees Participate in Nordstrom's 27th Annual Beat the Bridge Event

For the 4th consecutive year, Cascade Natural Gas and the Seattle General Office Employees supported Nordstrom's Annual Beat the Bridge to Beat Diabetes event this spring. Through a series of fundraising events and generous donations made by employees and the company, Cascade's team raised over \$3,700! This money benefits the Juvenile Diabetes Research Foundation (JDRF) and their mission to find a cure for diabetes.

Cascade welcomed back the same JDRF youth ambassador as last year, ten year-old Lucas Thompson! Lucas, his dad, Clay Thompson, and Bonnie Rice, the Event Coordinator for JDRF, arrived at Cascade's General Office for the Fundraising Kick-Off Barbeque, at which time they were thrilled to see so many people caring enough to get involved and donate funds to find a cure for this deadly disease. Lucas and his dad returned to Cascade during lunchtime the following week to participate in the main fundraising event: The 2009 Dodgeball Tournament!



*Cascade's JDRF youth ambassador, Lucas Thompson*



On the day of Nordstrom's Beat the Bridge event, Stacy Grano (Operations) completed the four mile walk in record time and waited at the finish line for the six Cascade employees

who participated in the 8K run and successfully crossed the bridge before it went up. The runners, followed by their department and run time, were Mike Hardesty (Engineering, 40:10), Kevin Fleshman (Mapping, 50:14), Johanne Bass (Operations, 54:54), Mary-Ann Macadaeg (Measurement, 56:54), Rose Cabrales (Safety and Engineering, 57:07), and Shanon Gilley (Safety and

Compliance, 1:04). Cascade proudly supports its employees' efforts to raise money for the Juvenile Diabetes Research Foundation. We look forward to another successful campaign in 2010!



*Cascade's team of runners before the Beat the Bridge event*

### ~ Contacting Cascade ~

**In Washington and Oregon,  
call 1-888-522-1130.**

**Emergency services are always  
available, 24 hours a day.**

For billing information or other non-emergency calls, please contact Cascade Natural Gas by phone during normal business hours:  
Monday - Friday, 8 am - 5 pm.

You may also contact us via e-mail at [service@cngc.com](mailto:service@cngc.com) or visit us on the web at [www.cngc.com](http://www.cngc.com).