



# EMERGENCY GAS SHUT OFF

If an emergency occurs, but you do not experience flu-like symptoms or smell or hear leaking gas, then you probably do not need to shut off your gas. Doing so may interrupt your service unnecessarily.

However, if you are experiencing flu-like symptoms without a fever, are in doubt or smell or hear leaking gas, then:

## DO NOT:

- ▶ Switch anything on or off, such as lights, electrical switches, garage door openers or vehicles
- ▶ Use e-cigarettes, smoke, lighters, matches or other open flames
- ▶ Use a telephone of any type, including cell phones
- ▶ Return for personal items

## DO:

- ▶ Immediately leave the house or building.
- ▶ From a safe location, call Cascade Natural Gas at **888-522-1130 and call 911.**
- ▶ If it is safe to do so, shut off the gas meter following the instructions on the other side of this card.
- ▶ Once the gas is off, for your safety, leave it off until a Cascade Natural Gas technician can check out the system to ensure it is safe and operable before turning it back on.

To be fully prepared for an emergency, know where your gas meter is located and how to shut off the natural gas service to your home.

The following are examples of emergencies; however, it is not a complete list:

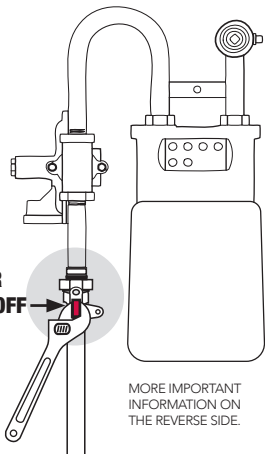
- Fire in the home or near the meter
- Earthquakes with enough magnitude to displace equipment
- Floods
- Wind damage
- Carbon monoxide (flu-like) symptoms
- Gas odors



OPEN



CLOSED



MORE IMPORTANT  
INFORMATION ON  
THE REVERSE SIDE.

# HOW TO SHUT OFF A GAS METER

- ▶ Locate the meter shut-off valve (pictured) on the gas supply pipe coming out of the ground.
- ▶ Use a long-handled wrench to turn the valve clockwise a quarter turn so that the lever is perpendicular to the pipe (see diagram).
- ▶ Once the valve is off, **LEAVE IT OFF** until a qualified Cascade Natural Gas technician can check out the system.

**FOR ALL EMERGENCIES CALL,  
888-522-1130**



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