

# PAYMENT & BILLING OPTIONS



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See our exclusive weekly content on our social media sites.

Use your mobile device to scan the QR codes and go straight to our social media sites.

- ▶ Safety and Outage Information
- ▶ Bill Payment Assistance
- ▶ Rebates
- ▶ Sweepstakes and Contests
- ▶ Job Postings
- ▶ Much More!

Find links to our social media pages at [www.cngc.com](http://www.cngc.com).



*In the Community to Serve®*

# PAYMENT & BILLING

## OPTIONS THAT FIT YOUR LIFESTYLE



### Online Account Services

*Go paperless*

**eBill & ePayment:** Register for Online Account Services and select eBill as your bill delivery method. You'll receive a notification when your bill is ready to view. Then, login and submit an ePayment through your online account using funds from your checking account. It's quick, easy, and environmentally friendly.



### AutoPay Plan

*It's automatic!*

Take advantage of Cascade's free automatic payment plan. Your preauthorized payment will be withdrawn from your checking account each month on your bill's due date.

Get more information or enroll by logging into your account and completing the online form at [www.cngc.com](http://www.cngc.com).



### Budget Payment Plan

*Levelize payments*

Pay the same monthly amount throughout the year. Leveling your payments over the year can reduce cost fluctuations from extreme weather conditions when you have higher usage.

Budget Payment is available to all residential customers that meet the program criteria.

Enroll by logging into your account online or contact Customer Service.



### Credit/Debit Card Payments

*Paymentus®*

Make payments using your credit card, debit card or electronic check through Paymentus®. Payments on Venmo, Amazon Pay, Apple Pay, Google Pay, Pay Pal and Pay Pal Credit are also available.

Call **833-425-1694** to pay by phone or follow the link on the Payment Options page of our website to pay online.

Certain card restrictions apply. You must provide your 11-digit account number when paying. There is a \$1.89 fee per transaction for this independent service.



Scan the QR code with a mobile device to easily enroll in Cascade Natural Gas Online Account Services



### Convenience Pay<sup>SM</sup>

Pay your Cascade Natural Gas bill with cash, check or money order at one of our authorized Western Union Convenience Pay locations.

For more information regarding this free service or to find your nearest Convenience Pay location, visit [www.cngc.com](http://www.cngc.com).

*If you are paying on a disconnection of service notice at a payment location, please contact Customer Service to let us know payment has been made. You will be asked to provide the receipt number.*



### Pay by Mail

Mail a check or money order made payable to Cascade Natural Gas, along with your bill stub in the return envelope provided to:

**Cascade Natural Gas**  
P.O. Box 5600  
Bismarck, ND 58506-5600



**Customer Service**  
Monday-Friday  
7:30 a.m.-6:30 p.m.  
**888-522-1130**



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[www.cngc.com](http://www.cngc.com)

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