

**SCHEDULE 36
ENERGY DISCOUNT PROGRAM**

PURPOSE

The purpose of this schedule is to define the mechanism for providing low-income billing assistance to qualifying residential customers under the Company's Energy Discount Program (EDP).

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(T)

APPLICABILITY

This schedule is for qualifying residential customers served on Schedule 101 or household members of a dwelling served on Schedule 101. An applicant for service under this schedule must demonstrate their household income is less than or equal to 150% of the Federal Poverty Level (FPL) or less than or equal to 60% Oregon State Median Income (SMI). Qualifications under EDP.

(N)

ENERGY DISCOUNT PROGRAM TIERS

Customers enrolled in EDP will have their monthly natural gas bill discounted by the percentage as listed in the table below for the tier that corresponds with their percentage of FPL or SMI for their household.

(M)
(T)

Tier	Tier Levels	Energy Discount
1	0-25% FPL, 0-15% SMI	95%
2	26-50% FPL, 16-30% SMI	70%
3	51-100% FPL, 31-45% SMI	45%
4	101-150% FPL, 46-60% SMI	15%

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(T)(M)

PROGRAM ENROLLMENT

Customers may enroll in EDP by calling Cascade's customer service number at (888) 522-1130 (Monday - Friday, 7:30 A.M. - 6:30 P.M.) or completing an online application found on cngc.com. Customers may also apply for EDP energy assistance by calling a local Community Action Agency (Agency). The customer will verbally provide their monthly income and the number of household residents to enroll in the EDP within the qualifying tier.

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(T)

INCOME VERIFICATION

Customers who qualify for service under this schedule by self-declaring their income may be subject to a post-enrollment income verification. Cascade may choose to income verify up to three (3) percent of customers who qualified for service on this schedule by self-declaring their income. Customers found to be ineligible for the rate discount they are receiving will be prospectively removed from the program or adjusted to the correct tier.

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(continued)

(K) Refers to language previously on Sheet 36.1 that is now on Sheet 36.2

(M) Refers to content previously found on Sheet 36.2.

(N)
(N)

**SCHEDULE 36
ENERGY DISCOUNT PROGRAM**

(N)
(N)(K)

PROGRAM ADMINISTRATION

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(T)

EDP is administered by the Company and by Agencies that have executed a contract with Cascade establishing roles and responsibilities consistent with this Schedule. Failure to comply with requirements in the contract may result in the Agency’s termination from the role of program administrator.

(T)

TERM

(N)
(T)
(T)

A qualifying customer is enrolled in EDP for twenty-four (24) months. The twenty-four-month term restarts upon any application of LIHEAP, OLIBA, or Winter Help.

PROGRAM YEAR

(N)
(M)

The annual program year begins October 1.

PROGRAM FUNDING

Program costs incurred for this program and outreach will be recovered through tariff rates presented on Schedule 37, Low-Income Assistance Cost Recovery.

LOW-INCOME ADVISORY GROUP

A low-income advisory group comprised of key stakeholders, including but not limited to, Company, Oregon Public Utilities Commission, Oregon Citizens' Utility Board, and Agency representatives shall discuss and advise Cascade on program related matters such as the evaluation, program specifics, performance obligations, regulatory filings, rate impacts, and program outreach efforts. This advisory group will meet at least twice annually.

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(T)

GENERAL TERMS AND CONDITIONS

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1. A customer who is enrolled in EDP and who moves or re-establishes service within the Company's service territory within twenty (20) business days may have the program transferred to the new account for the service address. (T)
2. Customers who qualify for LIHEAP, OLIBA, or Winter Help will be auto-enrolled in EDP based on their qualifying income percentage eligibility. (M)
3. Service under this schedule is subject to the rules and regulations contained in the Company's tariff. (N)

REPORTING

The Company will file with the Commission quarterly reports on its EDP performance that will provide the following information:

(C)

1. Total number of customers enrolled in the program by month, and zip
2. Total dollars provided to customers, by discount tier, month, and zip
3. Average discount provided to customers, by discount tier, month, and zip
4. Dollars spent on administrative costs, by descriptive cost category
5. Total enrollments by Cascade
6. Total enrollments by Agency

(C)

(K) Refers to language previously on Sheet 36.2 that is now on Sheet 36.1

(N)

(M) Refers to content previously found on Sheet 36.2.

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