



Cascade Natural Gas offers the Cascade Arrearage Relief Energy Savings Program to income qualified households. CARES applies a bill discount to reduce the amount due on monthly bills for 24 months. If applicable, CARES also offers a grant to be applied toward any past due amount on an active account. To apply, please complete this form and return it to your local Community Action Agency which will process your application to determine if you qualify (locations on page 5).

Cascade Natural Gas Account Information

Customer name on account: _____ Date of Birth: ____/____/____

Cascade Natural Gas account number (if known): _____

Service address: _____

Street Address

City

County

How may Community Action contact you to discuss arrearage relief or other financial benefits?

Primary telephone number: _____ Secondary telephone number: _____

Email address: _____

Mailing address (if different than your service address): _____

How did you learn about CARES?

- Local Community Action Agency
- Community-Based Organization
- Cascade Customer Service
- Cascade Letter, Postcard, Brochure
- Cascade Website (cngc.com)
- Cascade Social Media
- Cascade Email
- Insert included with Cascade Bill
- Message on Cascade Bill
- Call Received from Cascade
- Cascade Door Tag
- Non-Cascade Website Ad
- Google Ad
- Streaming Audio Ad
- Streaming Video Ad
- Word of Mouth
- Other
- Unknown

Are you interested in learning about our FREE Weatherization Program? Yes No Not at this time



Please provide your monthly income by income type. Please note: Cascade will randomly select up to five percent of applications for its income verification process. If you are selected for the income verification process and are unable to provide documentation supporting your declared income, you may be removed from the CARES Program.

Income Type	Examples	Amount per Month
Earnings (taxed)	Pay checks from an employer (receives W2 at end of year)	
Earnings (not taxed)	From regular employer but no W2-paid in cash or 1099)	
Self-Employment	Paid in 1099 or files business Schedule C for taxes. May have business license.	
SSI (Supplemental Security Income)	Welfare version of Social Security for those without enough hours to qualify for SSA (income may vary dependent on other household income)	
SSA/SSDI (Social Security)	Social Security Retirement (min age 62) or Social Security Disability	
L&I / Workers Compensation	Can be paid biweekly or monthly; may be through law office	
Unemployment Compensation		
Retirement Pension (traditional)	Receives regular monthly payments like an annuity	
Old Age/Pension (foreign)	SSA equivalent in other countries (need currency converted to US Dollars)	
Investments/Dividends/IRAs or Annuity		
Veteran's Disability* (VA)		
State Cash Assistance (TANF/GA/ABD/SSI SP)		
Spousal or Child Support		
Odd jobs (paid in cash only)	Mowing lawns, cleaning, babysitting (inconsistent work)	
Military Pay		
Tribal Cash benefits (paid quarterly/semi-annually)		
TOTAL		\$

*Requires proof of income to qualify for full deduction of VA Disability benefits if pulled for verification.



Names of residents living in your home
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25.



In the Community to Serve®

Application to or participation in the CARES Program is implicit consent that the Community Action Agency may access the applicant's Cascade Natural Gas account information for the purpose of qualifying a customer for CARES service. The Community Action Agency may also contact the applicant about other state and federal programs for which the applicant may qualify.

Qualifying applicants may expect to see CARES benefits applied to their bill the first full billing month after the applicant has qualified for the program.



The following demographical questions are **optional** and are **not** required for receiving service in the CARES Program. Choosing to provide this information will help us evaluate the CARES Program to best serve the needs of all communities. Your information will be protected and only used for the purpose of evaluating and improving program outreach.

Marital Status:

- Single Married Widowed Divorced Separated Other _____

Housing:

- Renter Owner

Ethnicity:

- Hispanic or Latino Non-Hispanic

Race:

- American Indian or Alaska Native Asian Black or African American
 Native Hawaiian or Other Pacific Islander White Multi-Race Other _____

Gender:

- Male Female Non-Binary Prefer not to answer

Age:

- 0-5 years old
 6-17
 18-59
 60+

Education Level:

- 0-8 grade
 9-12 non-graduate
 High school graduate/GED
 12+ some post-secondary
 2- or 4-year college degree
 Post-graduate college

Primary Heating Source: Natural Gas Electric Propane Other _____

Are you or a member of your household a veteran? Yes No

Are you or a member of your household disabled? Yes No

What is your preferred language? _____



To apply for the CARES Program, please mail or deliver your completed application form to your local Community Action Agency which will process your application and determine if you qualify.

COASTAL COMMUNITY ACTION PROGRAM

101 E Market Street
Aberdeen, WA 98520-0304 — Grays Harbor County
800-828-4883 | 360-533-5100 | www.coastalcap.org

KITSAP COMMUNITY RESOURCES

1201 Park Avenue
Bellingham, WA 98337 — Kitsap County
360-479-1507 | www.kcr.org/energy

COMMUNITY ACTION COUNCIL OF LEWIS, MASON & THURSTON CO.

807 W Railroad Avenue
Shelton, WA 98584 — Mason County
800-878-5235 | 360-426-9726 | www.calmt.org

LOWER COLUMBIA COMMUNITY ACTION PROGRAM

1526 Commerce Avenue
Longview, WA 98632 — Cowlitz County
800-383-2101 | 360-425-3430 | www.lowercolumbiacap.org

COMMUNITY ACTION AGENCY OF SKAGIT COUNTY

160 Cascade Place
Burlington, WA 98233 — Skagit County
360-428-1011 | www.communityactionskagit.org

NORTHWEST COMMUNITY ACTION CENTER

706 Rentschler Lane
Toppenish, WA 98948 — South Yakima County
509-865-7630 | www.cdcac.org/energy-assistance

CHELAN-DOUGLAS COMMUNITY ACTION COUNCIL

620 Lewis Street
Wenatchee, WA 98801 — Chelan County
509-662-6156 | www.cdcac.org/energy-assistance

OPPORTUNITY COUNCIL

1111 Cornwall Avenue
Bellingham, WA 98225 — Whatcom County
360-255-2192 | www.oppco.org/energy-scheduling

SNOHOMISH COUNTY HUMAN SERVICES DEPARTMENT

3000 Rockefeller Avenue
Everett, WA 98201 — Snohomish County
425-388-3880 | www.snohomishcountywa.gov/552/Energy-Assistance

COMMUNITY ACTION CONNECTIONS (CAC)

720 W Court Street
Pasco, WA 99301 — Franklin County
509-545-4042 | Prosser: 509-786-3379 | www.bfac.org

OIC OF WASHINGTON

309 5th Avenue
Moses Lake, WA 98837 — Grant County
800-765-9206 | 509-765-9206 | www.yvioc.org

OPPORTUNITY COUNCIL OF OAK HARBOR

231 SE Barrington Dr, Ste 100
Oak Harbor, WA 98277
360-679-6577 | www.oppco.org/energy-scheduling

BLUE MOUNTAIN ACTION COUNCIL

8 E Cherry Street
Walla Walla, WA 99362 — Walla Walla County
509-529-4980 | www.bmacww.org

OIC OF WASHINGTON

815 Fruitvale Boulevard
Yakima, WA 98902 — North Yakima County
509-452-7145 | www.yvoic.org