



Cascade Natural Gas offers the Cascade Arrearage Relief Energy Savings Program to income qualified households. CARES applies a bill discount to reduce the amount due on monthly bills for 24 months. If applicable, CARES also offers a grant to be applied toward any past due amount on an active account. To apply, please complete this form and return it to your local Community Action Agency which will process your application to determine if you qualify (locations on page 5).

If your household qualifies for the CARES program, you will receive a communication from your local Community Action Agency notifying you how to apply for other assistance programs including Low-Income Home Energy Assistance Program (LIHEAP) and the CARES arrearage relief grants.

Cascade Natural Gas Account Information

Customer name on account: _____ Date of Birth: ____/____/____

Cascade Natural Gas account number (if known): _____

Service address: _____

Street Address

City

County

How may Community Action contact you to discuss arrearage relief or other financial benefits?

Primary telephone number: _____ Secondary telephone number: _____

Email address: _____

Mailing address (if different than your service address): _____

How did you learn about CARES?

- Local Community Action Agency
- Community-Based Organization
- Cascade Customer Service
- Cascade Letter, Postcard, Brochure
- Cascade Website (cngc.com)
- Cascade Social Media
- Cascade Email
- Insert included with Cascade Bill
- Message on Cascade Bill
- Call Received from Cascade
- Cascade Door Tag
- Non-Cascade Website Ad
- Google Ad
- Streaming Audio Ad
- Streaming Video Ad
- Word of Mouth
- Other
- Unknown

Are you interested in learning about our FREE Weatherization Program? Yes No Not at this time



Please provide your monthly income by income type. Please note: Cascade will randomly select up to five percent of applications for its income verification process. If you are selected for the income verification process and are unable to provide documentation supporting your declared income, you may be removed from the CARES Program.

PLEASE NOTE: Eligibility for CARES is based on the adjusted gross income and number of all residents living in your household.

Income Type	Examples	Amount per Month
Earnings (taxed)	Pay checks from an employer (receives W2 at end of year)	
Earnings (not taxed)	From regular employer but no W2-paid in cash or 1099)	
Self-Employment	Paid in 1099 or files business Schedule C for taxes. May have business license.	
SSI (Supplemental Security Income)	Welfare version of Social Security for those without enough hours to qualify for SSA (income may vary dependent on other household income)	
SSA/SSDI (Social Security)	Social Security Retirement (min age 62) or Social Security Disability	
L&I / Workers Compensation	Can be paid biweekly or monthly; may be through law office	
Unemployment Compensation		
Retirement Pension (traditional)	Receives regular monthly payments like an annuity	
Old Age/Pension (foreign)	SSA equivalent in other countries (need currency converted to US Dollars)	
Investments/Dividends/IRAs or Annuity		
State Cash Assistance (TANF/GA/ABD/SSI SP)		
Spousal or Child Support		
Odd jobs (paid in cash only)	Mowing lawns, cleaning, babysitting (inconsistent work)	
Military Pay		
Tribal Cash benefits (paid quarterly/semi- or annually)		
TOTAL		\$

*Requires proof of income to qualify for full deduction of VA Disability benefits if pulled for verification.



Names of residents living in your home
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24.
25.



In the Community to Serve®

Application to or participation in the CARES Program is implicit consent that the Community Action Agency may access the applicant's Cascade Natural Gas account information for the purpose of qualifying a customer for CARES service. The Community Action Agency may also contact the applicant about other state and federal programs for which the applicant may qualify.

Qualifying applicants may expect to see CARES benefits applied to their bill the first full billing month after the applicant has qualified for the program.



The following demographical questions are **optional** and are **not** required for receiving service in the CARES Program. Choosing to provide this information will help us evaluate the CARES Program to best serve the needs of all communities. Your information will be protected and only used for the purpose of evaluating and improving program outreach.

Marital Status:

Single Married Widowed Divorced Separated Other _____

Housing:

Renter Owner

Ethnicity:

Hispanic or Latino Non-Hispanic

Race:

American Indian or Alaska Native Asian Black or African American
 Native Hawaiian or Other Pacific Islander White Multi-Race Other _____

Gender:

Male Female Non-Binary Prefer not to answer

Age:

0-5 years old
 6-17
 18-59
 60+

Education Level:

0-8 grade
 9-12 non-graduate
 High school graduate/GED
 12+ some post-secondary
 2- or 4-year college degree
 Post-graduate college

Primary Heating Source: Natural Gas Electric Propane Other _____

Are you or a member of your household a veteran? Yes No

Are you or a member of your household disabled? Yes No

What is your preferred language? _____



Cascade Arrearage Relief and Energy Savings

To apply for the CARES Program, please mail or deliver your completed application form to your local Community Action Agency which will process your application and determine if you qualify.

Blue Mountain Action Council

Serving Walla Walla County
8 E Cherry Street
Walla Walla, WA 99362
509-529-4980

Serving Cowlitz County
1526 Commerce Avenue
Longview, WA 98632
800-383-2101
360-425-3430

Chelan-Douglas Community Action Council

Serving Chelan and Douglas Counties
620 Lewis Street
Wenatchee, WA 98801
509-662-6156

NW Community Action Center

Serving south Yakima County
PO Box 831
706 Rentschler Lane
Toppenish, WA 98948
509-865-7630

Coastal Community Action Program

Serving Grays Harbor County
101 E Market St.
Aberdeen, WA 98520-0304
360-533-5100

OIC of Washington

Serving Adams and Grant Counties
309 5th Avenue
Moses Lake, WA 98837
Reception line: **509-765-9206**

Community Action Connections (CAC)

Serving Benton and Franklin counties
720 W. Court Street
Pasco, WA 99301
509-545-4042
Prosser: **509-786-3379**

OIC of Washington

Serving north Yakima County
815 Fruitvale Boulevard
Yakima, WA 98902
Reception line: **509-248-6751**

Community Action Council of Lewis, Mason & Thurston Counties

807 W Railroad Ave
Shelton, WA 98584
800-878-5235
360-426-9726

Opportunity Council

Serving Whatcom County
1111 Cornwall Avenue
Bellingham, WA 98225
360-255-2192

Community Action Agency of Skagit County

Serving Skagit County
330 Pacific Place
Mount Vernon, WA 98273
360-416-7585

Opportunity Council of Oak Harbor

Serving Island County
231 SE Barrington Dr, Ste 100
Oak Harbor, WA 98277
360-679-6577

Kitsap Community Resources

Serving Kitsap County
845 8th St
Bremerton, WA 98337
email: energy@kcr.org, **360-479-1507**
Lower Columbia Community Action Program

Snohomish County Human Service Department

Serving Snohomish County
3000 Rockefeller Avenue
Everett, WA 98201
425-388-3880